

WORK TASK	DIRECTED TO	PRIORITY	CAN BE CREATED BY WORKER	Gives Related Program
Case Ready for Final Processing	Processing Ready		Y	Y
Sanction Recommended	Supervisor Review	High	Y	Y
Alerts Exist			N	N
Interview Not Held - Review for Closure	Interviewing	High	N	Y
Interview Not Held - Review for Denial	Interviewing	High	N	Y
Case Pending 30 Days-Review for Status	Processing Ready	High	N	Y
Duplicate Application Received			N	Y
Failed to Attend Initial EF Appointment	Processing Daily	High	Y	N
Interview Needed-Exp SNAP (System)	Interviewing	High	N	N
Interview Needed (System)	Interviewing		N	Y
App Recd-Intv Not Required (System)	Processing Initial		N	Y
Previously Assigned Case Has Alerts			N	N
Energy Application Received		High	Y	N
Sanction Approved			Y	Y
EF Contract Signed	Processing Daily		Y	N
EF Referral Needed (System)		High	N	N
Case Pending 60 Days-Review for Status			N	Y
Case Pending 45 Days-Review for Status			N	Y
Case Pending Over 90 Days-Review Status			N	Y
Review Case for Customer Appeal	Lead Specific		Y	Y
State Review Team Request	Lead Specific		Y	Y
Case Has Under/Overpayment	Lead Specific		Y	Y
Supportive Service Request	Supervisor Review	High	Y	N
Supportive Service Decision		High	Y	N
Interview Needed-Exp SNAP (User)	Interviewing	High	Y	N
Interview Needed (User)	Interviewing		Y	Y
App Recd-Intv Not Required (User)	Processing Initial		Y	Y
EF Referral Needed (User)		High	Y	N